

# Lilburn Police Department



76 Main Street, Lilburn, Georgia 30047 770-921-2211



## Annual Report 2019

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# *Mission Statement and Values*

The mission of the Lilburn Police Department is to enhance the quality of life in the City of Lilburn by working cooperatively with the community to promote a safe and secure environment, resolve problems, preserve the peace, and uphold the law.

## **P.R.I.D.E. IN OUR COMMUNITY**

Members of the Lilburn Police Department are committed to the following organizational values, which guide our conduct to help accomplish our Mission Statement:

### **PROFESSIONALISM**

We support a climate of mutual respect, trust, and compassion, which will promote professionalism and positive attitudes. We will provide quality service in a courteous and efficient manner.

### **RESPECT**

We will treat all people impartially and in a dignified and courteous manner. We will exhibit understanding of ethnic and cultural diversity, both in our professional and personal endeavors.

### **INTEGRITY**

We demand the highest level of integrity from our employees. We are committed to the highest standards of trust, responsibility, and ethical conduct while promoting justice in a fair and impartial manner. We will hold ourselves accountable for our actions.

### **DEDICATION**

We will promote personal and professional growth by supporting continuing education and progressive training of the highest quality.

### **EXCELLENCE**

We believe that we can achieve our highest potential by actively involving our employees in problem solving and improving the level of service provided to the community. We are committed to exceptional effort, accuracy and thoroughness.

# Message from the Chief of Police . . .



Small town. Big difference.

City Hall (770) 921-2210 • Fax (770) 921-8942  
Police Department (770) 921-2211 • Fax (770) 923-6871  
Court Services (770) 921-2505 • Fax (770) 921-7723  
Planning (770) 279-3710 • Fax (770) 921-9822

## The Police Chief's Message:

The mission of the Police Department is to enhance the quality of life in the city of Lilburn by working cooperatively with the community to promote a safe and secure environment, resolve problems, preserve the peace, and uphold the law.

The Lilburn Police Department continues to make significant strides towards crime control, traffic safety, reducing emergency response times, and enhancing the profession of law enforcement. To aid in this effort, the Lilburn Police Department annually produces a report documenting the previous year's information regarding crime statistics, traffic control, and community outreach efforts. We are dedicated to serving our community in an honorable and ethical manner as we pursue this mission.

I am honored to work with so many members of the Department – both sworn and civilians – who are deeply committed to working to make Lilburn the safest city possible.

A handwritten signature in black ink that reads "Bruce Hedley".

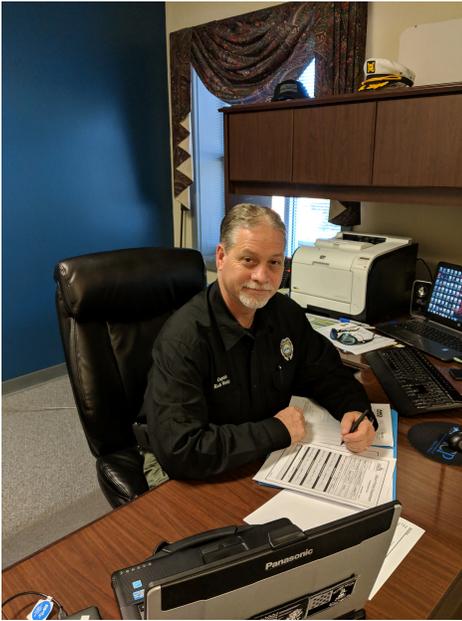
Bruce Hedley  
Chief of Police



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# Command Staff



Captain Rob Worley  
Operations Commander

## The Operations Division

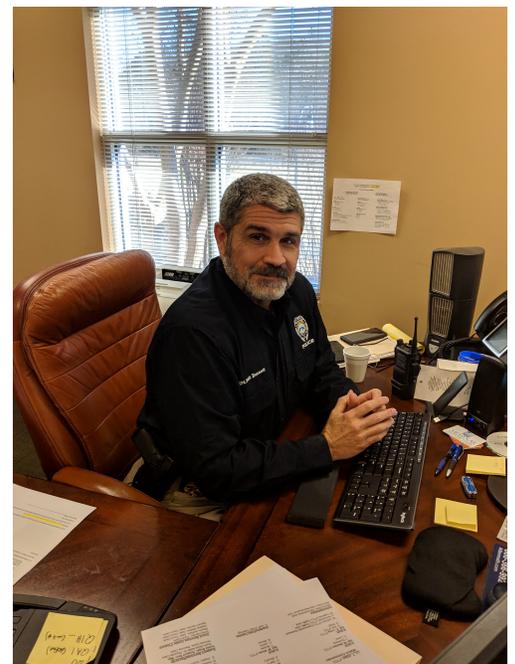
The Operations Division is the largest division and is responsible for many vital components such as Uniform Patrol, the Traffic Unit, the Reserve Unit, the Warrant Service Team, the Explorer Post, Fleet Operations, Community Outreach and Special Events. During 2019, the Operations Division met all goals and objectives to include:

- >**Fight Crime and reduce the fear of crime in our community.** The Officers maintained high visibility in the neighborhood and business corridors. Officer's visits and increased patrol improved citizens sense of safety and provided a positive interaction with police.
- >**Expand training and knowledge.** Three officers were certified as Crisis Intervention Team Officers and both Traffic Unit officers completed Accident Reconstruction courses. All officers received training during roll call weekly.
- >**Expand the community oriented policing responsibilities.** During 2019 each officer assigned to the Operations Division attended at least two neighborhood or business watch meetings and provided assistance to the Community Outreach Officer. Patrol units from each shift met with one new business owner.

## The Support Division

The Support Division is responsible for the day to day operations for the following elements: Criminal Investigations, Property & Evidence, Emergency Management, Crime Suppression, Training, Quartermaster, Background & Recruitment, Internal Affairs, Public Information Officer, Assigned Task Force Officer, Court Security, K-9, Records, Communications, and State Certification. During 2019, the Support Division met all goals and objects to include:

- >**9mm Pistol Transition.** All sworn officers received transitional familiarization and qualified with new 9mm Glock 17 duty pistols.
- >**Enhance the efficiency of the Criminal Investigations Division.** All investigators received training and have access to several new investigative tools to assist in working active cases and participate in state and local information sharing.
- >**Community Involvement.** Investigators attend Patrol Shift Roll Call periodically and attend community meetings with the Community Outreach Officer.
- >**Maintain compliance with State Certification standards and revise General Orders, as needed.** Compliance to standards was maintained and all General Orders were reviewed and revised upon the Chief's approval.



Captain Scott Bennett  
Support Commander

# Uniform Patrol



Uniform Patrol Officers were assigned to the three zones in the city. Officers worked 12-hour shifts to cover each zone. Assignments to zones assisted officers in being familiar with the residents and businesses providing proactive policing to each zone. Officers handled 34,637 calls for service during 2019. A call for service included citizen requests, area checks, and officer's self initiated activity.

Uniform Patrol Officers continue to use cutting edge technology. All officers are equipped with body worn cameras and all vehicles are equipped with dash cam video recorders. Videos assist in prosecuting crimes and can be used as a training tool.

The Rapid ID Mobile Fingerprint scanner provides officers assistance in the positive identification of suspects. The device is an efficient tool that can be used in the field that saves officers time and can accurately identify persons of interest.

All Officers are trained to use Narcan, a single use nasal spray used to rapidly reverse an opioid overdose. All officers also carry tourniquets to stop bleeding. This equipment assists Gwinnett EMS to provide life saving measures.



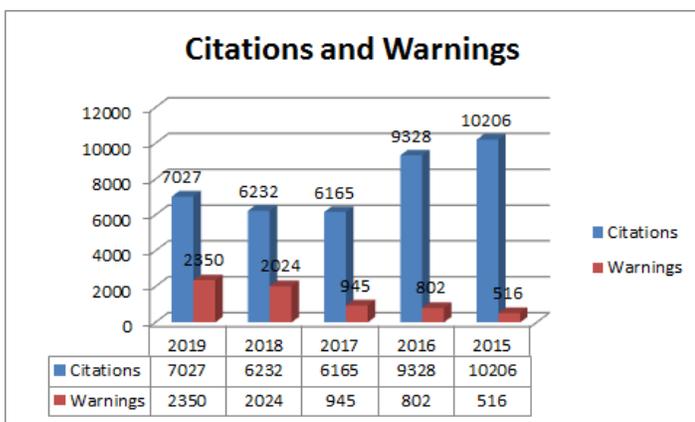
# Traffic Enforcement

The responsibility for the enforcement of traffic laws and regulations rests with all uniformed personnel in the department. A traffic unit was formed to concentrate on traffic enforcement and accident investigations.

All Traffic Units are equipped with an Automatic License Plate Reader (ALPR) to assist officers in identifying persons or vehicles who are connected to a crime.



Of the 1,166 accidents worked in 2019, 302 accidents had reported injuries. This is an 11% decrease in accidents in the city since 2018.



In 2019, the department issued 7,027 citations that were processed by the Courts. This is a 13% increase from 2018. Officers continue to issue warning citations as a tool to provide education regarding the "Hands Free" law and to proactively prevent accidents.



Both traffic unit officers have received training as Traffic Accident Reconstructionist. In 2019 Officer Matthew Legerme received his certification as a Reconstruction Specialist, one of only 90 certified specialist in the State of Georgia.

The Accident Investigation Unit worked two fatality accidents in the city limits and also assisted other agencies working fatality accidents.

# Special Reponse Team



In 2019, the Lilburn Police Department, Duluth Police Department, and Suwanee Police Department joined forces to develop the Special Response Team (SRT). The Team trains and responds to the most dangerous high risk situations.

In 2019 the team served fourteen high risk warrant operations to include narcotics, burglary, fraud, and sexual exploitation of children. The most notable warrant was the rescue of a 14 year old female who was being exploited by her father.



# Canine Unit



The Lilburn Police Department Canine Unit was established in 2017. Senior Police Officer Almedin "AJ" Ajanovic is assigned as the K-9 handler. Our canine, Ajax, is a belgium malinois. In 2019 Officer Ajanovic and Ajax attended nearly 300 hours of training. The Unit obtained Narcotics Detection Certifications from NNDDA and NAPWDA.

During 2019 the Unit made 14 arrests. Substances seized included marijuana, crack cocaine, heroin, alprazolam, oxycodone, methamphetamine, and ecstasy pills. Property seized included over \$2,000 in cash, plus \$800 federal forfeiture currency, and four vehicles.

In addition to the Detection and Patrol deployments, the Canine Unit has visited local schools nearly 30 times during 2019 and conducted approximately 12 demonstrations to various groups. The Canine Unit also participated in many Community Outreach demonstrations to include Lilburn Daze and National Night Out.

DETECTION				PATROL			
Deployments	Search Areas	Alerts/Indications	Items Seized	Deployments	Arrests with Bites	People Found	Bite Ratio
42	69	41	22	45	0	4	0%



# Criminal Investigations

There are 4 investigators assigned to the Criminal Investigations Unit that report to Lieutenant Keith Boles. Investigators made 34 arrests during 2019, clearing major cases.

In 2019 the Criminal Investigations Unit began using a new software database named LinX. It is a web based program sponsored by NCIS. The program is used all over the nation assisting agencies in identifying suspects.

A second database that is new to the police department is a web based pawn database called Leads Online. Officers are able to search the database for pawnshop records. This has resulted in the police department recovering stolen property.

Another network sharing service used by the Criminal Investigations Unit is the Regional Organized Crime Information Center (ROCIC). This service assists investigators with analytical investigations such as mapping cell towers or drawing crime scenes.

## Expanding the Use of Technology -

In 2019, several homeowner associations began a relationship with "Flock Safety." This company, an automatic license plate reader system, securely captures images and is able to identify vehicles. Five neighborhoods in the city have purchased and installed cameras to date.

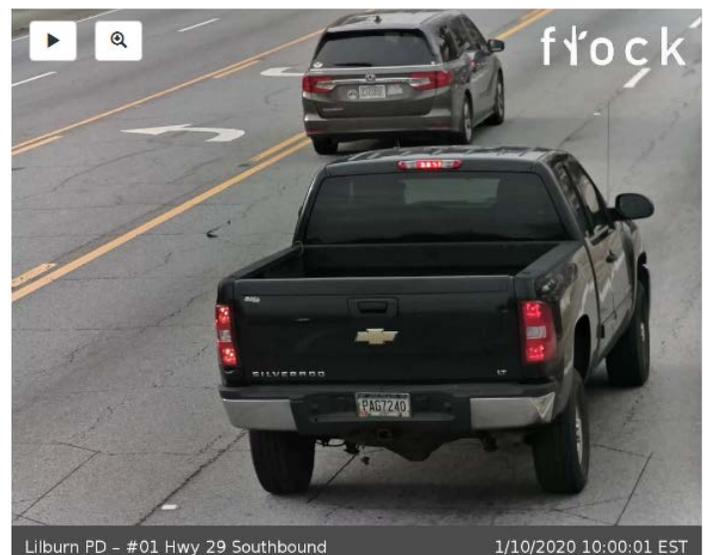
This technology is already assisting investigators in working active criminal cases.



The Lilburn Police Department, as part of the Georgia Bureau of Investigation Internet Crimes Against Children Task Force, conducted sixteen possession of child pornography and child sexual assault investigations. There were multiple arrests associated with these investigations.

In addition to the 4 investigators, an investigator is also assigned to the Gwinnett County Drug Task Force. In 2019 the Task Force conducted many organized crime and major narcotics investigations.

In 2019, an annual audit of the Property and Evidence Room was completed. All high liability evidence to include firearms, money, jewelry, drugs, and seized vehicles were audited. A random sampling audit of all other property and evidence was conducted.



# Training



Lt. Chris Dusik provided the public with Active Shooter Awareness training

In 2019, Lilburn Police Department officers attained 3,779 hours of P.O.S.T. training. This averages 120 hours per officer. Training was held at a Georgia Police Academy, in-service classroom training at the Department, or during roll call.

## Required Department Training:

Ethics  
Legal Updates  
Vehicle Pursuits  
Search & Seizure  
Transportation of Detainees  
Domestic Violence  
Property & Evidence  
Off Duty Conduct  
Sexual Harassment  
Selection & Hiring  
Citizen Complaints & Internal Affairs  
Use of Force  
Use of Deadly Force  
Deescalation Options for gaining compliance

Bias Based Profiling  
Suspicious Activity Reporting  
Dealing with the Mentally Ill  
Special Operations/SWAT  
Narcans

Demonstrate proficiency with all lethal, less-lethal, and electronic control weapons

Officers qualified with their duty pistol at the range in January 2019, qualified with their issued rifle in May 2019 and attended "night-fire" tactical courses in November 2019



# Personnel



Newly promoted Sgt. Seung "Steve" Suk at the City Council meeting with Chief Hedley

## Additions to Staffing:

In 2019, there were 3 new hires. All new hires are sworn officers. The Police Department welcomed the following new officers:

Officer Steve Hall  
Officer Milan Brown  
Officer Ranetta Cruse

## Promotions:

In September 2019 Seung "Steve" Suk was promoted to Sergeant.

## Separations:

There were 3 employee separations in 2019. All of these positions were sworn officers.

# Complaints & Internal Affairs

The primary function of risk management is to identify and eliminate loss exposures that could result in severe financial impact and impair the City's ability to provide essential public services. The Police Department strives to ensure employees act in a manner consistent with the Lilburn mission, values, and objectives. All complaints are investigated and taken seriously.

There were three investigations conducted in 2019. All three complaints were investigated by internal affairs. Of the three investigations conducted, only one was generated by a citizen complaint. This investigation resulted in termination of a Patrol Officer. The other two complaints were sustained as violation of policy and resulted in disciplinary action. There were no investigations that necessitated a policy revision. There were no discernable patterns necessitating a training issue.

# Administration & Records

The Senior Administrative Assistant to the Chief of Police maintains all confidential files, complies with open records requests, accepts and processes court subpoenas, coordinates the Women's Self Defense and Citizen Police Academies, and keeps up with the Police Department budget and grants. These are only a few of the duties the Assistant is responsible for to aid in the operations of the Department.

The Support Services Manager maintains all State Certification files and ensures standards are in compliance. In addition, The Support Services Manager is also the Records Supervisor, processes Uniform Crime Reporting statistics, GCIC Primary Terminal Agency Coordinator, and assists the Department with crime analysis, training, and permits.

The Senior Records Clerk and the Police Records Clerk processes citations, accident reports, and case reports. In 2019 the Records Section maintained 2,175 case reports. They also maintain all stolen vehicle, gun, and property entries and wanted person entries in the GCIC computer. In 2019 the section maintained 744 warrant entries. The Section also handles Open Records Requests for report information and processed 698 false alarm calls.

## Chaplain

The Lilburn Police Department Chaplain is Dr. Scott Batterton. Our chaplain assists the Department by making death notifications, responding to hospitals when officers or their families are injured or ill, attending or participating in funerals involving personnel, responding to critical incidents and major disasters, and providing liason with other religious leaders in the community.



Chaplain Scott Batterton

# Statistics

	2019	2018	2017	2016	2015
Calls for Service	34,637	36,029	42,201	46,524	46,280

Calls for service include all calls received through the E-911 Communications Center, emergency and non-emergency, calls from the public and all self-initiated activity from an officer.

## 5-year Part I Crimes Totals

	2019	2018	2017	2016	2015
Homicide	0	1	1	1	2
Rape	2	3	1	4	0
Aggravated Assault	6	16	15	16	22
Robbery	8	24	19	15	14
Burglary	54	46	66	58	59
Larceny	273	329	391	401	483
Motor Vehicle Theft	41	29	22	21	34

PERCENT INCREASE/DECREASE IN PART I CRIMES			
	2019	2018	% Change
Homicide	0	1	100% decrease
Rape	2	3	33% decrease
Aggravated Assault	6	16	63% decrease
Robbery	8	24	67% decrease
Burglary	54	46	17% increase
Larceny	273	329	17% decrease
Motor Vehicle Theft	41	29	41% increase
TOTALS	384	448	14% decrease

PERCENT INCREASE/DECREASE IN PART I CRIMES			
	2019	2015	% Change
Homicide	0	2	200% decrease
Rape	2	0	200% increase
Aggravated Assault	6	22	73% decrease
Robbery	8	14	43% decrease
Burglary	54	59	.08% decrease
Larceny	273	483	43% decrease
Motor Vehicle Theft	41	34	21% increase
TOTALS	384	614	37% decrease

PART I CRIME CLEARANCE RATES		
	FBI	LILBURN
Homicide	62.30%	n/a
Rape	33.40%	100%
Aggravated Assault	52.50%	83.00%
Robbery	30.40%	38.00%
Burglary	13.90%	17.00%
Larceny	18.90%	34.00%
Motor Vehicle Theft	13.80%	15.00%

# Statistics

## 5-year Part II Crime Totals

PART II CRIMES	2019	2018	2017	2016	2015
Other Assaults	77	71	97	112	133
Forgery/Counterfeiting	25	23	25	28	36
Fraud	65	66	64	72	84
Embezzlement	3	5	0	0	0
Stolen Property Recovered	12	56	49	39	52
Vandalism	104	77	74	109	128
Weapons Violations	9	6	4	3	3
Prostitution	0	0	0	0	0
Sex Offenses	9	10	19	9	11
Narcotic Drug Laws	65	109	122	114	78
Gambling	0	0	0	1	0
Family Offenses	0	11	9	11	10
Driving Under the Influence	53	62	76	80	58
Liquor Laws	9	3	5	13	6
Drunkenness	6	0	1	3	9
Disorderly Conduct	21	6	12	17	25
Vagrancy/Criminal Trespass	21	9	12	17	18
All other Offenses	402	636	795	1230	1028
Curfew/Loitering	1	2	0	2	2
Runaways	5	9	2	14	12

PERCENT INCREASE/DECREASE IN PART II CRIMES			
PART II CRIMES	2019	2018	% change
Other Assaults	77	71	8% increase
Forgery/Counterfeiting	25	23	9% increase
Fraud	65	66	2% decrease
Embezzlement	3	5	40% decrease
Stolen Property Recovered	12	56	79% decrease
Vandalism	104	77	35% increase
Weapons Violations	9	6	50% increase
Prostitution	0	0	n/a
Sex Offenses	9	10	10% decrease
Narcotic Drug Laws	65	109	40% decrease
Gambling	0	0	n/a
Family Offenses	0	11	100% decrease
Driving Under the Influence	53	62	15% decrease
Liquor Laws	9	3	200% increase
Drunkenness	6	0	100% increase
Disorderly Conduct	21	6	250% increase
Vagrancy/Criminal Trespass	21	9	133% increase
All other Offenses	402	636	37% decrease
Curfew/Loitering	1	2	50% decrease
Runaways	5	9	44% decrease

# Lilburn Police Explorer Post #922



The Lilburn Police Department Explorer Post #922 carries an average of 25 cadets. Cadets range from 14-21 years of age and come from several area high school clusters. Meetings are held weekly.

Under the leadership of Lt. Tim Allen, Explorer Post Coordinator, Inv. Sabrina Thornton, Post Advisor, and Officer Jeff Northway, Post Advisor, the cadets receive training in many areas of law enforcement.

During 2019, the cadets participated in many city events such as Rock the Park, Sparkle in the Park, Lilburn Daze, and the Christmas Parade.

In February 2019, the cadets attended the BSA Winterfest competition in Gatlinburg, TN. They participated in many events including crime scene investigation and felony stops. This was the 7th year attending Winterfest.



The cadets also attend "challenges" throughout the year. They participated in the Gwinnett County Sheriff's Office Jail Break challenge. This challenge is a full 5K obstacle run designed to challenge athletes. They also attended the 8th Annual Law Enforcement Competition in Gwinnett County where they were awarded 1st place in Crime Scene Processing. We are proud of our Explorer Post!



# Community Outreach



The Lilburn Police Department's Community Outreach is managed by Senior Police Officer Mike Johnson. During 2019, Officer Johnson:

- \*Attended 121 safety meetings
- \*Added 3 new neighborhood watch programs for a total of 33 programs
- \*Conducted the Citizens Police Academy
- \*Conducted 4 Women's Self Defense classes
- \*Presented 3 Senior Scam presentations
- \*Attended 5 neighborhood cookouts
- \*Conducted 2 child car seat inspection events
- \*Held a "Shop with a Cop" sponsored by Academy Sports
- \*Developed and presented an "Anti-bullying" presentation at Arcado Elementary
- \*Conducted 3 Internet Safety classes for teens and parents
- \*Participated in its first DEA prescription drug take back program at Walmart
- \*Attended Public Safety Night at Mill Creek, the Gwinnett Multi-Cultural Festival, and the Red, Blue, and You event held in Buford
- \*Participated in the Hopkins Elementary Career on Wheels event
- \*Assisted with 4 hard lockdown drills with Gwinnett County Schools and conducted 5 active shooter presentations at private schools and daycares
- \*Attended the Romanian Conference and the Central Baptist Men's Conference
- \*Spoke at several Boy Scouts of America meetings and provided tours
- \*Achieved a banner year at National Night Out - placing 23rd in the nation



*"Neighborhood Watch meetings and cook-outs"*



# Community Outreach



*"2019 Womens Self Defense Class"*



*"Shop with a Cop"*



*"Easter Egg Hunt"*



*"2019 National Night Out"*



*"Home Depot Day"*



# Awards



## Police Officer of the Year

**Officer Marquis Henderson**

*The Police Officer of the Year award is presented to the police officer, investigator, or sworn officer who has been with the department one year or more and who best exemplifies the qualities, characteristics and effectiveness of a professional police officer.*

## Top Gun

**Sergeant Seung "Steve" Suk**

*The Top Gun award is presented to the police officer who maintains the highest qualification average for the year. This award memorialized for Training Officer Stephen P. Bentley who passed away on October 10, 2010.*

## Sworn Officer Ambassador Award

**Investigator Rebecca Turner**

## Civilian Ambassador Award

**Michael Ward**

## Supervisor of the Year

**Sergeant Richard "Micky" White**

## Police Achievement Award

**Senior Police Officer Matthew Legerme**



**Safe Driving Awards -** Investigator Julio Echevarria  
Sergeant Matthew Madden  
Senior Patrol Officer Matthew Legerme

# Recruitment



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